



UK Government

# Communicating the **Disability Cost of Living Payment** and wider Help for Households support

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Everything you need to communicate the Disability Cost of Living Payment, including:

- When payments will be made
- Social media copy and assets in English and Welsh
- Newsletter copy and FAQs
- Wider Help for Households information
- Easy Read assets (English and Welsh)
- BSL YouTube video

Contact [external.affairs@dwp.gov.uk](mailto:external.affairs@dwp.gov.uk) for more information.

**Help for Households**



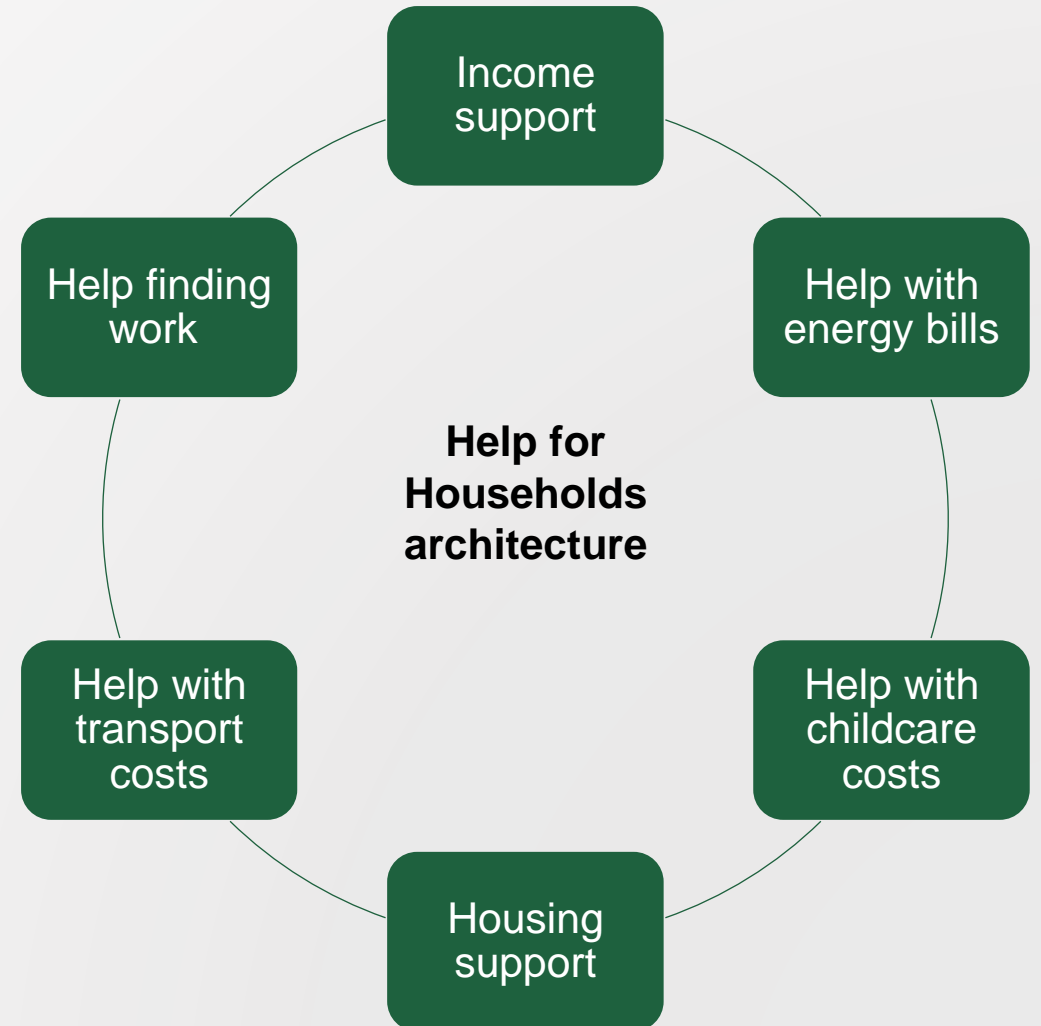
# Introduction

We know people are worried about the Cost of Living and so the Government is providing [Help for Households](#).

As part of Help for Households support, around 6 million disabled people in the UK will receive a one-off £150 Disability Cost of Living Payment, with the majority being paid by early October.

This toolkit contains everything you need to communicate the Disability Cost of Living Payment, with some details on the wider Help for Households support too, including:

- What the different payments are
- When payments will be paid
- Eligibility for payments
- How you can support customers.



# Disability Cost of Living Payment - at a glance

1

People in receipt of qualifying disability benefits will be entitled to a one-off payment of **£150**

2

£150 disability cost of living payments from the 20 September and if you are eligible, you will be paid over the next few weeks

3

**6 million people** who are paid certain disability benefits will benefit, equivalent to nearly one in ten of the UK population

4

Automatic payment which is part of the wider package of support for the rising cost of living. You do not need to contact us.

# Disability Cost of Living Payment - the details

People in receipt of qualifying disability benefits will be entitled to a one-off payment of £150, known as the Disability Cost of Living Payment. To be eligible for this payment, a person must have received a payment (or later received a payment) of one of the following qualifying benefits in respect of 25 May 2022:

- Attendance Allowance
- Constant Attendance Allowance
- Disability Living Allowance for adults
- Disability Living Allowance for children
- Personal Independence Payment
- Adult Disability Payment (in Scotland)
- Child Disability Payment (in Scotland)
- Armed Forces Independence Payment
- War Pension Mobility Supplement.

Recipients will not need to apply, and payments will be issued automatically from 20 September 2022, with most payments made by early October. The process will take a little longer where people are awaiting a decision on their eligibility for a disability benefit, but payment will still be automatic.

Return to the [homepage](#) for all resources including Easy Read and BSL video



# Disability Cost of Living Payment – social media messaging

## Key message:

*£150 Disability Cost of Living Payment*

*If you are eligible for this support you do not need to do anything.*

*Payments are automatic and the majority will be made by early October.*

*Check eligibility:  
[gov.uk/costoflivingpayment](https://gov.uk/costoflivingpayment)*

## Example asset:

The image shows a social media asset for the UK Government. It features a white background with a large green and yellow graphic on the left. The text is in a clean, sans-serif font. At the top left is the UK Government logo. The main headline is '£150 Disability Cost of Living Payment'. Below this, it says 'If you are eligible for this support you do not need to do anything.' and 'Payments are automatic and the majority will be made by early October.' At the bottom, it says 'Check what you are eligible for: gov.uk/costoflivingpayment' and 'Help for Households'.

UK Government

**£150**  
Disability Cost of Living Payment

If you are eligible for this support you do not need to do anything.

Payments are automatic and the majority will be made by early October.

Eligibility criteria apply.

Check what you are eligible for:  
[gov.uk/costoflivingpayment](https://gov.uk/costoflivingpayment)

Help for Households

The image shows a social media asset for the Welsh Government. It features a white background with a large green and yellow graphic on the left. The text is in a clean, sans-serif font. At the top left is the Welsh Government logo. The main headline is '£150 Taliad Costau Byw i'r Anabl'. Below this, it says 'Os ydych yn gymwys am y cymorth hwn nid oes angen i chi wneud unrhyw beth.' and 'Mae taliadau'n awtomatig a bydd y mwyafrif yn cael eu gwneud erbyn cynnar mis Hydref.' At the bottom, it says 'Gwiriwch yr hyn rydych yn gymwys i'w gael: gov.uk/costoflivingpayment.cy' and 'Help i Gartrefi'.

Llywodraeth y DU

**£150**  
Taliad Costau Byw i'r Anabl

Os ydych yn gymwys am y cymorth hwn nid oes angen i chi wneud unrhyw beth.

Mae taliadau'n awtomatig a bydd y mwyafrif yn cael eu gwneud erbyn cynnar mis Hydref.

Mae meini prawf cymhwysedd yn berthnasol.

Gwiriwch yr hyn rydych yn gymwys i'w gael:  
[gov.uk/costoflivingpayment.cy](https://gov.uk/costoflivingpayment.cy)

Help i Gartrefi

# Suggested copy for your newsletters and publications

Six million disabled people in the UK will receive their one-off £150 Disability Cost of Living Payment from 20 September 2022, to help with the rising cost of living.

Those being paid a qualifying disability benefit will be paid automatically by their usual payment method from 20 September 2022, with most payments being made over the next few weeks.

For anyone currently awaiting a decision on a disability benefit claim who subsequently receives an award, the Disability Cost of Living Payment will be made automatically as long the qualifying benefit covers 25 May 2022.

For disabled people on low-incomes, this payment comes on top of means-tested Cost of Living payments, £400 for all households to help with energy bills, and an extra £150 for properties in Council Tax bands A to D in England.

For more information, go to the [Cost of Living Payment page](#) on gov.uk.

# Frequently asked questions

## **Q. How do people apply for the Disability Cost of Living Payment?**

A. People do not need to apply for the Disability Cost of Living Payment. If they are eligible, they will be paid automatically in the same way they usually receive their benefit. If people receive a message asking them to apply or contact someone about the payment, [this might be a scam](#).

## **Q. Will these payments affect other benefits?**

A. These payments are not taxable and will not affect the benefits or tax credits people already receive.

## **Q. How will people know they are eligible? What are the qualifying dates and requirements?**

A. To receive the Disability Cost of Living Payment of £150, people must have been entitled to a payment (or later found to be entitled to a payment) of one of the following qualifying benefits for 25 May 2022: Attendance Allowance, Constant Attendance Allowance, Disability Living Allowance for adults, Disability Living Allowance for children, Personal Independence Payment, Adult Disability Payment (in Scotland), Child Disability Payment (in Scotland), Armed Forces Independence Payment and War Pension Mobility Supplement.

## **Q. If someone receives the Disability Cost of Living Payment, are they still entitled to the means-tested Cost of Living Payment?**

A. Yes. This payment comes on top of means-tested Cost of Living payments.

## **Q. What if a customer has applied for a disability benefit but has not yet been assessed. Will they still receive a Disability Cost of Living Payment?**

A. If someone currently awaiting a decision on their disability benefit claim and subsequently receives an award, the Disability Cost of Living Payment will be made automatically in due course as long the qualifying benefit was in payment for 25 May.

# Useful links

- Use the [HM Gov benefits checker](#) to find out what you might be entitled to
- Use an independent [benefits calculator](#) to find out what benefits you could get
- DWP [Press Release](#)

You may be able to get other kinds of support, including:

- help from the Household Support Fund from [your local council](#) in England
- [Pension Credit](#)
- [Universal Credit](#)
- the [Discretionary Assistance Fund](#) in Wales
- a [Crisis Grant or Community Care Grant](#) in Scotland
- [Discretionary Support or a Short-term Benefit Advance](#) in Northern Ireland.

Return to the [homepage](#) for all resources including Easy Read and BSL video

