



Department
for Work &
Pensions

To: *All UC Landlord Portal - Landlords*

Date: 27 February 2020

Social Rented Sector – Landlord Portal Service Improvement Notification

1. Please be aware that we will be making a small change to the UC Landlord Portal as follows:
2. From Wednesday 4 March 2020, the UC Landlord Portal will allow landlords to view whether a tenant's request for a Managed Payment to Landlord (MPtL) has been rejected or approved, and the date the action was taken.
3. Please note:
 - If there are multiple MPtL requests, then the portal will only display the most recent one.
 - The status will only show MPtL requests once they have been approved or rejected.
 - Landlords will also be able to see the tenants MPtL statuses for decisions taken on or after the 4 March 2020. MPtL decisions prior to 4 March 2020 will not be displayed on the Landlord Portal.
4. If you have any questions please contact: TP-LP.ACCOUNTMANAGERTEAM@DWP.GOV.UK