



To: *All UC Full Service Portal Landlords*

Date: 22nd July 2019

Social Rented Sector – Landlord Portal Service Improvement Notification

1. Please be aware that we will be making a small change to the landlord portal as follows:
2. From Wednesday 24th July, landlords will be able to identify whether a 'Provide tenancy details' To-do relates to a new claim or change of circumstances. To-dos relating to new claims (or claims with no previous housing costs), will be highlighted with a 'New claim' flag
3. This change will affect any new claims (or claims with no previously declared housing costs), that were made on or after 17th July 2019.
4. The screenshot below gives an example of what this change will look like

Universal Credit To-do list Tenants Invite user Properties Sign out

BETA This is a new service – your feedback will help us to improve it.

To-do list

Filter by

Keyword

Due

Showing 9 out of 9 results.

Update your tenants' rent and service charges	Due 25 July 2019
added 25 June 2019	
Provide tenancy details	Due 6 July 2019
Arran BloodOrange-Austin and Amelia Squash-Caleb SE15 2QE added 1 July 2019	
Provide tenancy details New claim	Due 10 July 2019
Peter Tamarind-Daniel SE15 2QE added 5 July 2019	
Provide tenancy details	Due 10 July 2019
Kole Bilberry-Seth SE15 2QE added 5 July 2019	
Provide tenancy details	Due 10 July 2019
Claimaint five RG9 3HA added 5 July 2019	
Provide tenancy details New claim	Due 10 July 2019
Nash Cherimoya-Elliott RG9 3HA added 5 July 2019	
Provide tenancy details New claim	Due 10 July 2019
Archie Jackfruit-Cooper SE15 2QE added 5 July 2019	

5. If you have any questions please contact TP-LP.ACCOUNTMANAGERTEAM@DWP.GOV.UK