To: *All UC Full Service Portal Landlords*

Date: 22nd July 2019

Social Rented Sector – Landlord Portal Service Improvement Notification

1. Please be aware that we will be making a small change to the landlord portal as follows:

2. From Wednesday 24th July, landlords will be able to identify whether a 'Provide tenancy details' To-do relates to a new claim or change of circumstances. To-dos relating to new claims (or claims with no previous housing costs), will be highlighted with a 'New claim' flag

3. This change will affect any new claims (or claims with no previously declared housing costs), that were made on or after 17th July 2019.

4. The screenshot below gives an example of what this change will look like

5. If you have any questions please contact TP-LP.ACCOUNTMANAGERTEAM@DWP.GOV.UK